



## Special conditions for on-line ski pass sales

### 1 General Information

Ski passes may be purchased by an order on-line, via: [www.valmopass.com](http://www.valmopass.com)

### 2 Manager

The Valmorel ski lift system manager is: DOMAINE SKIABLE DE VALMOREL – La Tour – 73260 Valmorel - France  
306 689 225 RCS Albertville

All requests for information or any complaints should be addressed to:

[dsv@dsv-valmorel.com](mailto:dsv@dsv-valmorel.com) - Tel. 00 33 4 79 09 80 26

### 3 On-line purchases

If the ski pass is to be sent to the purchaser's home address, the order must be placed at least 8 days before the first skiing day. This delay is not applicable for the recharging of a Valmopass support on [www.valmopass.com](http://www.valmopass.com)

### 4 Details

#### 4.1 Payment

Full payment is required when the order is passed. Whatever the duration of the ski pass, all transactions effectuated on the Internet, except those for recharging a support, are subject to a fixed charge of 2,5 Euros per order. Payment must be effectuated by credit card (Visa, Eurocard, or Master Card) or by French bank cheque.

#### 4.2 Ski pass delivery

Ski passes purchased on-line will be posted to the address indicated by the client within a delay of 8 days before the first skiing day. If the ski passes do not arrive before you leave, please come to our main ski pass ticket office with your purchase confirmation so as to collect new ski passes.

The DOMAINE SKIABLE DE VALMOREL cannot be held responsible for any problem out of their control including a total or partial strike by the postal or transport services.

#### 4.3 Conditions of use

Ski passes purchased on-line are subject to the current special conditions as well as the general sales and ski pass usage conditions which can be downloaded from: [www.valmopass.com](http://www.valmopass.com). The tariffs can be found on [www.valmopass.com](http://www.valmopass.com). The tariffs are in Euros and net of all taxes.

#### 4.4 Reimbursement and exchanges

Except for the promotional products, and up to the day before the first day of validity, ski passes over 3 days may be reimbursed on request, by bank transfer with a month delay. A cancellation fee of 10 € per order will be charged. Ski passes may be exchanged at the ski pass ticket offices up to the first day of skiing.

### 5 Confirmation

When the order is validated, a confirmation email will be sent. This is a sales receipt and should be printed out and presented for any further requests.

### 6 The right to retract

Legal rights relating to on-line sales, covered by the Consumers Code which give a right to retract, are not applicable to tourist services (article L121-20-4 of the Consumers Code).

### 7 Automatic personal information processing

Personal information will be automatically treated to create a ticket data base. The manager of this automatic processing is the DOMAINE SKIABLE DE VALMOREL. In conformity with the law concerning computer data information and liberty dated 6th January 1978 and modified by the law dated 6th August 2004, people concerned by automatic personal information processing have a right to oppose, modify, correct and eliminate data which concerns them. They can exercise this right using the [www.valmopass.com](http://www.valmopass.com) site or by sending correspondence to the following address: DOMAINE SKIABLE DE VALMOREL – La Tour – 73260 Valmorel - France

Personal information communicated by the client during the sales transaction is protected by encoding.

### 8 Only the information contained on the ski pass's microchip is deemed authentic

Le Domaine skiable de Valmorel S.A.S

Siège social : La Tour - 73260 VALMOREL – Tél. : +33(0)4 79 09 80 26 – Fax : +33(0)4 79 09 87 93

e-mail : [dsv@dsv-valmorel.com](mailto:dsv@dsv-valmorel.com)

Société anonyme au capital de 3 200 000 € - 306 689 225 RCS Albertville – N°TVA FR 863 066 892 25